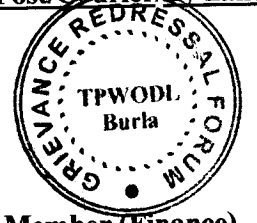


Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satpathy, President B.Mahapatra (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/JED/ (Final Order)/ 85 (4)

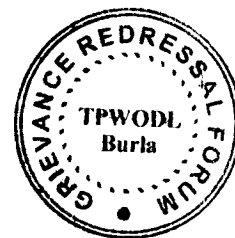
Date: 28/02/2025

Present: Sri A.K.Satpathy, President.
Sri B.Mahapatra (Co-opted Member),

1	Case No.	BRL/83/2025																																			
2	Complainant/s	Name & Address		Consumer No	Contact No.																																
		Achutananda Sethy At/Po-Jhirlapali, Block-Kolabira Dist- Jharsuguda-768213		4135-2407-0002	9437577164																																
3	Respondent/s	SDO(E)-I, JED, Jharsuguda			Division J.E.D, TPWODL, Jharsuguda																																
4	Date of Application	19.02.2025																																			
5	In the matter of-	<table border="1"> <tr> <td>1. Agreement/Termination</td> <td>X</td> <td>2. Billing Disputes</td> <td>✓</td> </tr> <tr> <td>3. Classification/Reclassification of Consumers</td> <td>X</td> <td>4. Contract Demand / Connected Load</td> <td>X</td> </tr> <tr> <td>5. Disconnection / Reconnection of Supply</td> <td>X</td> <td>6. Installation of Equipment & apparatus of Consumer</td> <td>X</td> </tr> <tr> <td>7. Interruptions</td> <td>X</td> <td>8. Metering</td> <td>X</td> </tr> <tr> <td>9. New Connection</td> <td>X</td> <td>10. Quality of Supply & GSOP</td> <td>X</td> </tr> <tr> <td>11. Security Deposit / Interest</td> <td>X</td> <td>12. Shifting of Service Connection & equipments</td> <td>X</td> </tr> <tr> <td>13. Transfer of Consumer Ownership</td> <td>X</td> <td>14. Voltage Fluctuations</td> <td>X</td> </tr> <tr> <td colspan="4">15. Others (Specify) -X</td> </tr> </table>				1. Agreement/Termination	X	2. Billing Disputes	✓	3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X	5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X	7. Interruptions	X	8. Metering	X	9. New Connection	X	10. Quality of Supply & GSOP	X	11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X	13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X	15. Others (Specify) -X			
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8	Date(s) of Hearing	19.02.2025																																			
9	Date of Order	28/02/2025																																			
10	Order in favour of	Complainant	Respondent	Others	✓																																
11	Details of Compensation awarded, if any.	NIL																																			

(Signature)
President
Grievance Redressal Forum
TPWODL, Burla - 768017

Place of Camp: ESO Office Raghunathpali, JED, Jharsuguda



appeared

For the Complainant- Achutananda Sethy

For the Respondent - SDO(E)-I, JED, Jharsuguda

GRF Case No- BRL/83/2025

Achutananda Sethy
At/Po-Jhirlapali, Block-Kolabira
Dist- Jharsuguda.
Consumer No.- 4135-2407-0002

COMPLAINANT

VRS

SDO(E)-I, JED, Jharsuguda

OPPOSITE PARTY

GIST OF THE CASE

Achutananda Sethy has appeared in the hearing on Dt. 19.02.2025 at the camp held at ESO Office, Raghunathpali and submitted a written complaint wherein he has stated about billing dispute-high bill & excess arrear & the complainant has requested to revise/rectify the same and instal a new smart meter.

SUBMISSION OF OPPOSITE PARTY

The opposite party has not submitted any relevant documents in this case.

OBSERVATION

The case is pursued with all documents available in records submitted by the complainant and merit of the case. On examining the case in details, the Forum observed that the complainant is a LT-Domestic consumer having CD of 1.5KW with date of initial power supply on Dt.01.01.1990.

There is average billing for more than 15 years. A new meter installed during May 2023 with meter SI No TPWODL1061813 and monthly consumption for more then the average billing @ 550 units against 108 units/month. Bill has been revised as per OERC Regulation 155 and Rs. 53386.78 was debited in billing. There is no merit in the case, hence the instance case petition is hereby dismissed.

Accordingly, the case is disposed of.


B. Mahapatra

(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum
TPWODL, Burla - 768017


A.K. Satapathy

(President)
President

Grievance Redressal Forum
TPWODL, Burla - 768017

2. Sub-Divisional Officer (Elect.)-I, TPWODL, Jharsuguda with the direction to serve one copy of the order to the Complainant/Consumer.
3. Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) or Odisha Electricity Regulatory Commission At-Plot No-4 Chunokoli, Sailashree Vihar, Bhubneswar-751021 within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/83/2025)